

ANNUAL ADMINISTRATIVE REPORT

2025-26



Department of Information Technology
Government of Manipur

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**GOVERNMENT OF MANIPUR
DEPARTMENT OF INFORMATION TECHNOLOGY**

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- 1.1** The Department of Information Technology, Government of Manipur was bifurcated from the erstwhile Department of Science & Technology and Information Technology, Government of Manipur during September, 2009. The IT Department, Manipur is presently functioning under the administrative control of the Secretary (IT), Government of Manipur. The Information Technology Department is located at Ground Floor, Southern Side, Ministers Block, New Civil Secretariat, Mantripukhri, Imphal, Manipur. The IT Department is responsible for implementing all IT related Projects/Schemes, including e-Governance in the State. The Department has been acting as the State Nodal Department in respect of all National e-Governance Plan (NeGP) Projects now Digital India.
- 1.2** At present the Department is headed by Secretary (IT), Additional Secretary (IT), Joint Secretary, 1 (one) Additional Director (IT) i/c Director (IT), 1 (one) Administrative Officer (IT), 1 (one) Joint Director (IT), 1 (one) Deputy Director, 1 (one) Senior Finance Officer (IT), 14 (fourteen) Informatics Officer at State Head Quarter, 7 (Seven) Informatics Officer at District Head Quarter, 1 (one) State Manager, 14 (fourteen) District Manager, 1 (One) Senior Accountant, 6 (six) nos. of Informatics Assistant, 3 (three) Drivers and 2 (two) of Grade IV.
- 1.3** The Department has 3 (three) Registered Societies/PSUs under it:
- 1) Manipur State Information Technology Society (MSITS).
 - 2) Indian Institute of Information Technology (IIIT) Society, Manipur.
 - 3) Cyber Corporation Manipur Limited (CCML).
- 1.4** The projects implemented by this Department during the year 2025-26 are as under:
- a) eOffice Manipur
 - b) IT Special Economic Zone (SEZ) at Mantripukhri, Imphal
 - c) Setting-up of Indian Institute of Information Technology (IIIT) in Manipur
 - d) MYGOV Manipur
 - e) Wireless Connectivity/SWAN
 - f) BharatNet & Extension of BharatNet
 - g) e-Services
 - h) State Data Center
 - i) Right of Way (RoW) Manipur
 - j) CM DASHBOARD
 - k) SPARROW
 - l) IT Park



- 1.5 Office Infrastructure:** Ground Floor, Southern Side, Ministers Block, New Civil Secretariat, Mantripukhri, Imphal, Manipur.
- 1.6 Manpower:** The total manpower strength of the Directorate are 1 (one) Additional Director (IT) i/c Director (IT), 1 (one) Joint Director (IT), 1 (one) Deputy Director, 14 (fourteen) Informatics Officer at State Head Quarter, 7 (Seven) Informatics Officer at District Head Quarter, 1 (one) State Manager, 14 (fourteen) District Manager, 1 (One) Senior Accountant, 6 (six) nos. of Informatics Assistant, 3 (three) Drivers and 2 (two) Grade IV.
- 1.7 Autonomous Organizations:** The Department has 3 (three) autonomous Organizations:
- MSITS:** The guidelines of Government of India for implementation of National e-Governance Plan (NeGP) recommends that the State Government should establish a new Agency as State Designated Agency, which will implement all projects and receive funds under DIT-Grant for NeGP. Accordingly, MSITS was set-up during 2008-09. Earlier, it was under the administrative control of erstwhile Department of Science & Technology and Information Technology, Government of Manipur, but with the bifurcation of IT Department in September, 2009, it has been transferred under the administrative control of Department of Information Technology, Government of Manipur. Manipur State IT Society (MSITS) has been functioning from the support staff of DIT Manipur on utilisation basis without extra remuneration.
 - IIIT Society Manipur:** For managing the affairs of the Indian Institute of Information Technology according to the terms and conditions set out in the Memorandum of Understanding (MoU) and spelled out in the Memorandum of Association, IIIT Society Manipur has been registered under Section 7 (1) of the Manipur Societies Registration Act, 1989 (Manipur Act No. 1 of 1990) and is under the administrative control of the Department of Information Technology, Government of Manipur.
 - CCML:** Cyber Corporation Manipur Limited, a Company established under the Government of Manipur was incorporated on 15th October, 2020. CCML was established to create, develop, operate and manage the IT Special Economic Zone which is being set-up at Mantripukhri. At present CCML is headed by Chairman (CCML), Managing Director (CCML), 1 (One) General Manager (IT/ITES), 5 (Five) Informatics Officers, 1 (One) Assistant Engineer, 1 (One) Assistant Architect, 1 (One) Account Officer, 1 (One) Human Resource Officer, 2 (Two) Office Assistants, 3 (Three) Drivers and 3 (Three) Grade IV.

The expenditure for the year 2025-2026 in respect of Demand No.50-Information Technology was Rs.2133.92 lakh against the budgeted outlay of Rs.6712.12 lakh as on 6th March, 2026. The break-up of the outlay and expenditure are as below:



Sl. No.	Scheme	Object Head	Budget Outlay 2025-26	Expenditure as on 6.03.2026 (in lakhs)
1	Direction & Administration (MH: 3425)			
	i. Salaries	1	289.86	279.02
	ii. Medical Treatment	6	5	0
	iii. Allowances	7	164.79	164.34
	iv. Domestic Travel Expenses	11	5	2.63
	v. Office Expenses	13	3	0.87
	vi. Fuel & Lubricants	24	7	3.5
2	Electric & Water			
	i. Office Expenses	13	48.4	25.27
3	Promotion of IT			
	i. Training expenses	9	105	31.1
	ii. Printing & Publication	16	5	0
	iii. Digital Equipment	19	3.5	0
	iv. Advertising and Publicity	26	10	0.74
	v. Professional Services	28	750	371.28
	vi. Repair & Maintenance	29	300	124.84
4	Renovation of IT Park			
	i. Minor Civil and Electric Works	27	100	0
5	MIND Project at Manipur IT SEZ (Central Share) (EAP)			
	i. Other Revenue Expenditure	49	2000	0
6	MIND Project at Manipur IT SEZ (State Share) (EAP)			
	i. Other Revenue Expenditure	49	100	0
7	Financial Assistance to Cyber Corporation Manipur			
	i. Grant in Aid General	31	200	200
	ii. Grant in Aid Salaries	36	36.24	36.24



8	GIA to MSITS			
	i. Grant in Aid General	31	500	250
9	IT Promotion (MH:5425)			
	i. Motor Vehicles	51	29.69	0
	ii. Information, Communication, Telecommunication	71	1200	517.28
	iii. Infrastructural Assets	73	329.64	124.39
	iv. Furniture & Fixtures	74	10	2.42
10	MIND Project at Manipur IT SEZ (Central Share) (EAP)			
	Other Capital Expenditure	60	500	0
11	Setting up of CIIT (State Share)			
	i. Building and Structures	72	0	0
12	Acquisition of land for expansion of IT SEZ			
	i. Land	78	0	0
TOTAL			6712.12	2133.92

2.0 Highlights of the Projects implemented during 2025-26 are as under:

2.1 E-Office: eOffice Manipur is a comprehensive platform designed to digitize the entire workflow of file processing within the Government of Manipur. The primary objective is to enhance the efficiency, effectiveness, and transparency of both inter-governmental and intra-governmental processes. The Department of Information Technology, Government of Manipur, in collaboration with the National Informatics Centre (NIC), implemented eOffice Manipur covering all State Government departments, including Hon'ble Governor's Secretariat, Hon'ble Chief Minister's Secretariat, Cabinet Ministers' offices, All 16 District Administrations, Police Department, Forest Department, All Directorates and Government Agencies. User Statistics (as of now):

- **3,820** Government employees enrolled
- **1,32,738** e-Files created
- **37,12,297** e-Files moved
- **8,06,722** e-Receipts created
- **2,60,69,628** e-Receipts moved
- **184** Departments/Directorates/PSUs/Agencies onboarded

To further broaden the digital footprint, the eOffice platform has been extended to educational institutions through a dedicated instance called **edueOffice**, powered by the latest software version **7.3.10**. This platform is designed to support over 1,000 users. Current Statistics are given below:

- **28** Colleges onboarded
- **148** Employees enrolled
- **231** e-Files created
- **459** e-Files moved
- **466** e-Receipts created
- **755** e-Receipts moved

eOffice Manipur continues to transform traditional office processes into a streamlined, paperless, and efficient digital workflow – strengthening the administrative capacity of the State and aligning with the vision of *Digital India*.

2.2 IT Special Economic Zone (IT SEZ): In a strategic move to position Manipur as an emerging hub for Information Technology (IT) and digital services in the Northeast region, the Government of Manipur is setting up a state-of-the-art Information Technology Special Economic Zone (IT SEZ) at Mantripukhri. The SEZ is being developed over 10.85 hectares of contiguous land, with a clear division into two distinct functional zones viz. Processing Zone and Non-Processing Zone.

Recognizing the importance of efficient and coordinated implementation, the State Government has designated Cyber Corporation Manipur Limited (CCML), a company established under Government of Manipur, as the Special Purpose Vehicle (SPV) for the development and execution of the IT SEZ project.





The Manipur IT SEZ Project is now at the following stage:

i. **World Bank Funding for Manipur Infotech eNabled Development (MIND) Project:** World Bank Funding for Manipur Infotech eNabled Development (MIND) Project: Government of Manipur through Cyber Corporation Manipur Limited (CCML) has signed a Loan Agreement and Project Agreement with the World Bank for implementation of the Manipur Infotech eNabled Development (MIND) Project on 9th May 2025 at a total project cost of USD 67.5 Million, and the project has also been declared effective on 19th June 2025. The MIND project has commenced its implementation phase and procurement for the following activities have been already initiated:

- a) Project Management Consultancy Services – Tender Floated
- b) Setting up of Green State Data Centre – RFB ready and awaiting vetting
- c) Setting up of Manipur Cyber Security Operations Centre – RFB ready and awaiting vetting

The Project Development Objective of the MIND Project is “to Promote Digital Skills and Entrepreneurship, Increase Access to Broadband in Project areas, and to Enhance and Secure the Foundations for Digital Government in Manipur”.

- ii. **Building No. 1:** Building no. 1 of the 5 buildings in the Processing Zone has been inaugurated by Hon'ble Prime Minister on 13th September, 2025. Work order has been issued to the identified agency for Maintenance and Operation of Building 1 in PPP mode at a Revenue sharing model. Building 1 is expected to accommodate a 500-seater BPO Centre, State Data Centre and Security Operations Centre, and co-working space for interested local IT/ITeS firms.
- iii. **Building No. 2:** Building No. 2 has secured funding approval of ₹120 crores under the PM-DevINE initiative and is under construction (~41.85% completed). Building 2 will be identical to Building 1 and will also feature a blend of office spaces and co-working areas.
- iv. **Building No. 3:** Building 3 is being proposed for funding under Special Assistance to State for Capital Investment (SASCI) at a project cost of ₹165 crore.
- v. **Hotel and Hospital:** A 60-Rooms Hotel and a 75-Bedded Multispecialty Hospital envisaged to be set up in the Non-Processing Zone are currently at RFP Circulation Stage.
- vi. **Residential Apartments:** Work order has been issued to M/s Variety Trades Complex for Construction, Development and Marketing of Residential Complex. It will house a total of 154 flats (4BHK, 3BHK & 2BHK Flats). Construction works are currently ongoing.
- vii. **Centre for Invention, Innovation, Incubation and Training (CIIT):** MOU has been signed between DIT and Tata Technologies Limited for development of Centre for Invention, Innovation, Incubation & Training (CIIT) in the Non-Processing Zone of IT SEZ. CIIT will train 2000 trainees per year in latest technologies viz IoT, Robotics, Electric Vehicles & make Manipur youth job ready for high tech jobs. Physical structure of Technology Lab is under



construction and operations like awareness campaigns, preparation of course syllabus and brochures started from a temporary shed at IT Park.

viii. **Manipur Technology Innovation HUB (MTI-HUB):** MOU has been signed between DIT and KIIT-Technology Business Incubator (KIIT-TBI), KIIT University, Bhubaneswar. Construction of MTI-HUB Shed has been completed, and interior works are at finishing stage. Currently operating from the Manipur IT Park. Status of MTI-Hub activities/achievement are given below:

- a) 26 Startups have received funding through the MTI Hub under various schemes such as BIRAC BIG Grant, DST-NIDHI PRAYAS, DST-NIDHI EiR, ASIIM, RKVY-RAFTAAR, and others.
- b) 79 Startups have signed MoUs for incubation at MTI Hub and KIIT-TBI.
- c) 50 new enterprises have been established, leading to self-employment in sectors such as freshwater pearl farming, banana fiber products, and Kanglayen cultivation, among others.
- d) Under the MTI Hub initiative, 72 Startups have been incubated, of which 26 have received government funding amounting to a total of ₹8.3 crore till date.
- e) Two startup products from Manipur were officially launched by the Secretary, Ministry of DoNER.
- f) Three Manipur-based startups incubated at MTI-Hub have launched their products.

2.3 Indian Institute of Information Technology (IIIT): To promote international-level IT education and research in the region, the Indian Institute of Information Technology (IIIT), Manipur has been established and is currently functioning from its City Campus at Mantripukhri, Imphal. Now in its 11th year of existence, IIIT Manipur has successfully conducted 10 academic sessions, with a total enrolment of 1,103 students till date. The institute has already seen 299 students graduate, contributing to the growing pool of skilled IT professionals from the state.

IIIT Manipur continues to play a pivotal role in shaping the future of technology and innovation in the region, offering quality education, cutting-edge research opportunities, and fostering industry-academia collaboration.

2.4 MYGOV Manipur: MyGov is the citizen engagement platform of the Government of India, launched by the Hon'ble Prime Minister on 26th July 2014. It serves as a digital interface for participatory governance, encouraging citizens to contribute to nation-building through ideas, feedback, and active engagement. MyGov Manipur, the State's dedicated chapter of this platform, has been proactively promoting awareness and public participation through the creation and dissemination of digital content across various themes and topics. MyGov Manipur regularly publishes posters and videos covering a wide range of subjects, including:

- Birth anniversaries of notable personalities
- Information and promotion of Central and State Government schemes
- Observance of national, state, and international days
- General knowledge and educational content
- Tributes to eminent figures and local icons

2.5 Wireless Connectivity/ SWAN: In an effort to establish a reliable and robust data network across the state, State Wide Area Network (SWAN) connectivity has been successfully implemented and made operational in Horizontal Offices at District Headquarters (DHQs) and Block Headquarters (BHQs).

The existing SWAN network has been upgraded, providing enhanced bandwidth capacity of 40 to 50 Mbps through cost-effective wireless technology. This upgrade ensures improved communication and efficient information sharing among government offices, enabling more effective administration and cohesive governance.

Where Optical Fiber Cable (OFC) connectivity is not feasible, the Department of Information Technology (DIT), Government of Manipur, has ensured wireless connectivity for District Headquarters. As a result:

- 14 DHQs have been connected via wireless technology
- Imphal West and Imphal East have been connected through OFC

To further improve network reliability and redundancy, 9 out of the 14 wireless-connected DHQs have now also been connected with OFC, ensuring redundant connectivity and minimizing the risk of service disruptions.

This multi-tiered approach enhances the stability and efficiency of the digital infrastructure across Manipur, forming a strong foundation for e-Governance and digital service delivery.

2.6 BharatNet & Extension of BharatNet: The National Optical Fibre Network (NOFN), now renamed as BharatNet, is a flagship project of the Ministry of Communications & Information Technology, Government of India. The project aims to provide broadband connectivity to all Gram Panchayats (GPs), thereby transforming rural communities by offering affordable and equitable access to information and digital services, ultimately bridging the digital divide in rural areas.

To facilitate the implementation of this mission-critical initiative in Manipur, a Tripartite Memorandum of Understanding (MoU) was signed on 26th October, 2012 among the following stakeholders:

- i. Department of Telecommunications (DoT), Government of India
- ii. State Government of Manipur
- iii. Bharat Broadband Network Limited (BBNL) – the designated implementing agency.

This collaborative agreement laid the foundation for rolling out high-speed optical fiber connectivity across the state, especially targeting rural and remote Gram Panchayats, and remains a cornerstone of digital infrastructure development in Manipur. Progress In BharatNet Deployment are given below:



- i. The Government of Manipur, through its notification dated 29th November, 2012, granted Free Right of Way (RoW) to NOFN SPV (now BBNL) for laying Optical Fiber Cable (OFC) across the state.
- ii. RoW was facilitated through key departments including Public Works Department (PWD), Forest Department, Municipalities, Panchayat Authorities, Electricity Department, Irrigation Department
- iii. Note: No charges, including reinstatement fees, are levied. BSNL, the executing agency, is responsible for all reinstatement costs.
- iv. Phase-I (OFC Connectivity to Gram Panchayats)

Particulars	Status
Targeted Gram Panchayats (GPs)	325
GPs Connected through OFC	325
Execution Agency	BSNL

✔ 100% coverage achieved under Phase-I.

- v. Phase-II (Satellite Connectivity to Remote Gram Panchayats)

Particulars	Status
Targeted GPs (via VSAT)	1219
GPs Connected	1154
Shortfall	65 (under progress/resolution)

● 94.66% connectivity achieved under Phase-II.

Status of Extension of BharatNet:

Name of the Project	Department	Work Agency	Physical Progress
Capital Projects in Optical Fibre Cable Network	Department of Information Technology, Manipur	1. M/s Cyber Corporation Manipur Limited (CCML) through M/s Soibam Technology Pvt. Ltd., Imphal	- 86 Gram Panchayats (GPs) connected out of 162 targeted - 2042 FTTH (Fiber-to-the-Home) connections provided out of 9000 planned
		2. BSNL	- 36 Gram Panchayats (GPs) connected out of 162 targeted - 3879 FTTH connections provided out of 10,000 planned

✓ Summary of Progress :

- Total GPs connected (combined): 122 / 324
- Total FTTH connections provided: 5921 / 19,000

The project is underway with a joint execution model involving both the public sector (BSNL) and state-backed entities (CCML), with a completion target of September 2025. Accelerated execution is critical to meet the broadband connectivity goals under the extended BharatNet initiative.

2.7 e-Services: e-Services Manipur is a Mission Mode Project launched in 2016, offering 35 end-to-end online services across 9 Government Departments in the state. Initially covering the erstwhile 9 districts of Manipur, the platform enables citizens to access essential services such as Birth Certificate, ST/SC/OBC Certificate, Domicile Certificate, Income Certificate, Employment Exchange Registration Certificate – all without the need for physical visits to government offices.

With the creation of 7 new districts, the e-District project has been successfully augmented to include these districts, and is now operational across all 16 districts of the state. Till date, the platform has recorded an impressive 33,05,089 transactions, reflecting its growing impact and adoption.

This digital initiative has immensely benefitted citizens by offering services that are transparent, cost-effective, and efficient, thereby significantly reducing turnaround time and eliminating the need for repeated visits and follow-ups at government offices.

2.8 Manipur State Data Centre: The Manipur State Data Centre (MSDC) is a key pillar of the Digital India initiative, acting as the central IT infrastructure for the Government of Manipur. It facilitates the hosting of government applications, data, and departmental websites, supporting seamless Government-to-Government (G2G), Government-to-Citizen (G2C), and Government-to-Business (G2B) interactions. MSDC provides a secure, reliable, and scalable digital backbone for efficient governance and public service delivery.

MSDC currently operates on a private cloud environment built on Hyperconverged Infrastructure (HCI), which combines computing, storage, and networking into a single cohesive system. The Data Centre currently hosts:

- 129 Virtual Machines (VMs)
- 52 Departmental Websites
- 35 Mission-Critical Applications, including eBudget, VATsoft, TreasuryNet, Online ILP, Manipur Heli Service, Integrated Financial Management System (IFMS)

To meet the rising demand for digital services and ensure future-readiness, MSDC is undertaking major upgrades, including Enhanced computing and storage capacity, Increased network bandwidth, Advanced virtualization and disaster recovery (DR) solutions, Pursuit of ISO 27001 (Information Security) and ISO 20000 (IT Service Management) certifications to align with global best practices in security and service delivery.

Towards Sustainable and Scalable Digital Infrastructure. These forward-looking initiatives aim to modernize MSDC, ensuring Greater scalability, Operational sustainability, Improved service efficiency for all departments, citizens, and business stakeholders. MSDC continues to play a crucial role in enabling digital governance, fostering transparency, accountability, and ease of access to public services across Manipur.

2.9 Right of Way (RoW) Manipur: Manipur, with its challenging hilly terrain, faces unique obstacles in achieving universal telecom and broadband connectivity. Ensuring high-speed internet and mobile access to every village is a critical priority for the State, which is targeting 85% 4G coverage. Enhanced connectivity is essential for the holistic development of the state, impacting key sectors such as:

- Education
- Healthcare
- E-Governance
- Economic growth

To overcome these challenges and accelerate telecom infrastructure development, the Government of Manipur introduced the “Manipur Right of Way (RoW) Policy, 2019”. This policy provides a structured framework for the deployment of:



- Overground infrastructure (Mobile Towers)
- Underground infrastructure (Optical Fiber Cable - OFC)

The State RoW Portal, designed and developed by Department of Information Technology, Government of Manipur, was launched on 14th May 2022 to digitize and streamline the application and approval processes. The **Manipur RoW Portal is live and accessible** at <https://rowmanipur.mn.gov.in>. Key features and milestones include:

- Integrated with the Central RoW Portal, allowing Telecom Service Providers (TSPs) and Infrastructure Providers (IPs) to apply via either platform
- Upgraded to align with the New Telecommunications (Right of Way) Rules, 2024, notified by the Government of India
- Equipped with features to support:
 - RoW applications for 5G small cell installations
 - OFC installation
 - Mobile tower deployment
 - Dashboard and analytics for monitoring
- In June 2025, the portal was minorly upgraded in coordination with the Central RoW Team to make it BharatNet-ready, including API integration and testing.

As per directions from the Ministry of Communications, the Government of Manipur has issued an order to supersede the State RoW Policy (2019) with the new Telecommunications (Right of Way) Rules, 2024, effective from 1st January 2025. Application Statistics (as of July 2025):

Status	Count
Applications Approved	69
Applications Rejected	9
Applications Pending	0
Applications Deferred	25
Deemed Approved	63

2.10 CM Dashboard: The Manipur CM Dashboard was officially launched on 29th June 2022, with an initial onboarding of 25 key schemes and projects. The platform has now transitioned into the Operation and Maintenance phase, continuing to evolve as a powerful tool for data-driven governance and real-time monitoring.



To enhance its utility and scope, 10 additional schemes and services have recently been onboarded, including OBC/ST Certificate Issuance, Right of Way (RoW), Inner Line Permit (ILP), Permanent Resident Certificate (PRC), Domicile Certificate, Visit Tracker, among others. These services are integrated into the dashboard via Application Programming Interfaces (APIs) and direct database connections, enabling real-time, automated data updates with no human intervention, ensuring both accuracy and efficiency. The CM Dashboard provides:

- Statistical and detailed analytical reports at various administrative levels
- Dynamic graphs, PERT charts, and thematic maps
- Real-time performance tracking of schemes and departments

This makes it an essential tool for effective policy review, decision-making, and project monitoring by the state leadership. In addition to internal government use, the CM Dashboard also includes a citizen interface with limited access, where the general public can view real-time status of schemes and government initiatives. This fosters transparency, accountability, and citizen engagement in public service delivery. The Manipur CM Dashboard represents a significant step towards smart governance, harnessing technology to ensure timely execution, efficient monitoring, and enhanced public trust.

2.11 SPARROW: The Department of Information Technology (DIT), Manipur, in coordination with the Annual Confidential Report (ACR) Division, Government of Manipur, and the National Informatics Centre (NIC), has successfully implemented the Smart Performance Appraisal Report Recording Online Window (SPARROW) for Organized Services of the State. SPARROW is an online platform that facilitates:

- Digital filing of Annual Confidential Reports (ACRs)
- Efficient and secure record-keeping
- Greater transparency and accountability in the appraisal process

The platform was initially launched for Manipur Civil Services (MCS) and Manipur Police Services (MPS). The official launch of SPARROW for MCS and MPS officers was conducted on 13th September 2022 at the CM's Secretariat. Total Active Users is 363 Officers (MPS: 187 & MCS: 176)

The Government of Manipur is now planning to extend SPARROW to additional services, including Manipur Finance Service (MFS), Manipur Forest Service (MFoS), Manipur Secretariat Service (MSS), Manipur Secretariat Subordinate Service (under the General Administrative Department).

2.12 Information Technology Park, Manipur

The IT Park at Mantripukhri, with a total built-up area of approximately 20,000 sq. ft., was inaugurated on 4th July, 2015. Initially, space was allocated to five (5) IT firms, which commenced operations in the facility.

The firms operating from the IT Park are primarily engaged in Business Process Outsourcing (BPO) activities, including voice-based call centre services. Notably, one agency operates during the night shift to cater to clients and customers located in foreign countries across different time zones. In addition to BPO services, the firms are also involved in application software development for clients outside the State.

Presently, the IT Park is in its operation and maintenance phase, with infrastructure being maintained to support continuous and uninterrupted IT service delivery. Currently, the following companies and hubs are operating from the IT Park Campus, Mantripukhri:

- i. M/s Cyber Corporation Manipur Limited (CCML) – A Company established under Government of Manipur.
- ii. IT Innovation Hub – Operated by the Department of Information Technology / Manipur State IT Society (MSITS).
- iii. M/s CubeTen Technologies – Engaged in BPO services and office operations.
- iv. M/s Manitech Solutions – BPO services and office-based operations.
- v. Centre for Innovation, Incubation and Industry Tie-up (CIIT) – Operated by M/s Tata Technologies Limited.
- vi. Manipur Technology Innovation (MTI) Hub – Operated by KIIT, Bhubaneswar.
- vii. M/s Hadron Tech Private Limited – Specializing in BPO operations with a focus on medical services.



Contact Information

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